

Date of Reporting: 21 November 2001		
Name of Review: Cleansing Services (Refuse Collection, Recycling, Abandoned Vehicles, Street Sweeping, Seats and Litter Bins)		
Chairman: Cllr. John Stanbury	Elected Member: Cllr. Ron Parsons	
Lead Officer: Mark Probyn (Head of Amenities)		
<p>Other Review Team Members:</p> <p>Mrs Sue McHugh, Chief Finance Officer, (Sponsoring Director)</p> <p>Ms Diane Linsdell, Finance Strategy Accountant</p> <p>Mr Peter Backler, Finance Officer (TL&A)</p> <p>Mr Paul Marsden, Cleansing Contracts Manager</p> <p>Ms Heather Tait, Recycling Officer (Up until 31 August 2001)</p> <p>Ms Carrol Dell, Administrative Assistant</p> <p>Mr Nick Ritson, Strategic Development Officer</p>		
<p>External Review Team member(s):</p> <p>Mr Barrie Wennington - Eastbourne Resident</p> <p>Ms Angela Howard - Director, Tidy Britain Group</p> <p>Mr Ken Stevens - Regional Organiser, Federation of Small Businesses</p> <p>Mr Duncan Jordan, Assistant Director, Transport and Environment, ESCC</p> <p>Mr Martyn Perry, Technical Manager, Waste Management, ESCC</p> <p>Mike Pashler, Works Manager, Wealden District Council</p>		
Estimated Staff hours to date: 400		

Intended End Date (Scrutiny Committee Date):			
12 December 2001			
	Completed	Underway (estimated date of completion)	Not Started
1. Agreed the scope of the review	Yes		
2. Fundamentally challenged the need for the service	Yes		
3. Identified how the service meets the corporate aims and how it can positively impact on the objectives	Yes		
4. Fully analysed the resources used in carrying out the service	Yes		
5. Considered the benefits of alternative means of service delivery	Yes		
6. Identified national and local performance indicators for comparison	Yes		
7. Compared cost effectiveness with appropriate organisations	Yes		
8. The views of residents, users and stakeholders have been sought and specific proposals have been developed as a result	Yes		

9. Results of Consultation fed back to Consultees	Yes		
10. Staff have been fully involved in all stages of the reviews and have been encouraged to contribute.	Yes		
11. Targets and standards to be reached have been proposed			End Nov 2001
12. The key issues identified by Cabinet have been addressed	Yes		
13. A rigorous action plan has been developed that: Prioritises areas for improvement, covers all significant areas of service weakness, and addresses the concerns raised through the consultation process			End Nov 2001
14. The improvements identified in the Action Plan are sufficient to reach the top 25% against relevant Performance Indicators within a specified time scale that meets statutory requirements.			End Nov 2001
15. The Action Plan identifies improvement in terms of Efficiency, Economy and Effectiveness.			End Nov 2001
Other issues that the lead officer would like to draw to the attention of the Best Value Management Committee:			
<p>The initial review is now nearing its completion. The Lead Officer proposes to commence writing the Review Groups final report, including Action Plan, during November 2001.</p> <p>Members of the Best Value Management Committee will recall that at their last meeting on the on the 26 September 2001, Committee agreed that the review should be completed in all other regards, but that the key challenges of</p> <ol style="list-style-type: none"> 1. Identify options for delivering the service from 2003 onwards within the current cost envelope 2. Consider changes to the current service, including moving from back door collection to boundary collection 3. Consider moving to output rather than input based specification of street sweeping standards 			

